



*Make Yourself At Home*

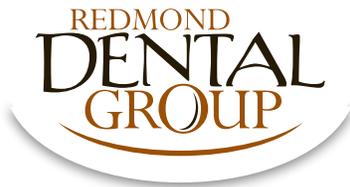
## Notice to Patients

At Redmond Dental, we are committed to patient privacy. We take the privacy of your personal information very seriously. For this reason, it is important to us that you are made fully aware of a potential breach with regard to your private health information. This Notice is posted to our website in compliance with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and 45 C.F.R. § 164.404 & 406.

On October 7, 2014, we learned that your personal information on file with our office may have been improperly accessed by former Redmond Dental Group employee, Dr. Jade Cherrington. Federal laws strictly protect the privacy of your health and personal information. These laws prohibit accessing, viewing or making copies of your private information for impermissible purposes. Redmond Dental Group has conducted a thorough investigation into this matter since discovering the potential breach.

Dr. Cherrington no longer works for the Redmond Dental Group. We learned that for a period of over one month beginning approximately in July 2014, Dr. Cherrington accessed and made personal copies of information in the records of over 1,000 patients at Redmond Dental Group without any permissible purpose. When accessing these records, Dr. Cherrington had the opportunity to review protected personal health information, including patient names, addresses, social security numbers, dates of birth, and treatment histories. Dr. Cherrington stored screen shots of patient information on his personal computer. Some or all of the screen shots were saved to his computer using remote access software. Dr. Cherrington has assured us that he has since deleted all of this information from his personal computer.

After learning that Dr. Cherrington improperly accessed and stored information contained in the records of Redmond Dental Group patients, we immediately began an investigation into this matter, including a review of our electronic medical records storage system. Based on the investigation, we do not believe any other instances of improper access of personal information occurred.



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Unfortunately, due to the scope and length of time over which this privacy breach occurred, Redmond Dental Group is unable to precisely confirm which patients were affected by this breach of patient privacy. We are notifying all patients because our investigation into this matter gives us reason to believe that the personal information of those patients seen by Dr. Cherrington may have been impermissibly accessed, reviewed and/or downloaded by him and saved on to his personal computer.

Please be assured Redmond Dental Group has taken steps to mitigate the risk of future breaches of patient privacy, including removal of software from all workstations to prevent future remote access. Dr. Cherrington's last day with our practice was September 11, 2014. Redmond Dental Group will continue to train staff on patient privacy laws, including an upcoming training session, to ensure all staff are aware of all privacy practices and procedures in place to protect patient information.

We do not believe your personal information is at risk for improper use and we do not believe that such information was disclosed to anyone other than Dr. Cherrington or Redmond Dental Group.

We are keenly aware of how important your personal information is to you. We understand that this kind of letter can be troublesome and upsetting. We sincerely apologize and regret that this situation occurred.

Redmond Dental Group is committed to providing quality care, including protecting your personal information, and we want to assure you we will continue to improve our policies and procedures to protect your privacy.



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If you have any questions, please contact our team at the following address and phone:

Redmond Dental Group  
1756 SW Parkway Drive,  
Redmond, Oregon 97756  
855-518-2443

Sincerely,

A handwritten signature in black ink that reads "Max W. Higbee". The signature is written in a cursive style with a large, prominent "M" and "H".

Dr. Max W. Higbee